

| L<br>Number | Hits | Search Text  | DB  | Time stamp          |
|-------------|------|--|---|---------------------|
| -           | 405  | 379/88.01,88.02.ccls.  | USPAT;<br>US-PGPUB                                      | 2002/09/25<br>11:44 |
| -           | 16   | (379/88.04.ccls. or 379/88.01,88.02.ccls.)<br>and (silent or delay) and (IVR or VRU)   | USPAT;<br>US-PGPUB                                      | 2002/08/29<br>16:35 |
| -           | 83   | 379/88.04.ccls.  | USPAT;<br>US-PGPUB                                      | 2002/08/30<br>12:14 |
| -           | 77   | 379/88.04.ccls. and @ad<19990511   | USPAT;<br>US-PGPUB                                      | 2002/08/29<br>18:06 |
| -           | 15   | (379/88.04.ccls. and @ad<19990511) and<br>(vru or ivr)   | USPAT;<br>US-PGPUB                                      | 2002/08/29<br>18:06 |
| -           | 405  | 379/88.01,88.02.ccls.  | USPAT;<br>US-PGPUB                                      | 2002/08/30<br>12:14 |
| -           | 83   | 379/88.04.ccls.  | USPAT;<br>US-PGPUB                                      | 2002/08/30<br>12:14 |
| -           | 16   | (379/88.01,88.02.ccls. or 379/88.04.ccls.)<br>and (VRU or "voice response" or IVR) and<br>(second adj3 (command or input))                           | USPAT;<br>US-PGPUB                                      | 2002/09/30<br>18:44 |
| -           | 0    | (379/88.01,88.02, 88.04.ccls.) and (VRU or<br>"voice response" or IVR) and ((enter or<br>input or select) near4 (command or<br>selection or input))  | USPAT;<br>US-PGPUB                                      | 2002/09/03<br>15:44 |
| -           | 0    | (379/88.01,88.02, 88.04.ccls.) and (VRU or<br>"voice response" or IVR)   | USPAT;<br>US-PGPUB                                      | 2002/09/03<br>15:44 |
| -           | 158  | 379/88.01,88.02,88.04.ccls. and (VRU or<br>"voice response" or IVR)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2002/09/03<br>15:46 |
| -           | 155  | 379/88.18,88.22,88.23.ccls. and (VRU or<br>"voice response" or IVR)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2002/09/03<br>15:47 |
| -           | 19   | (379/88.01,88.02,88.04.ccls. and (VRU or<br>"voice response" or IVR) ) and<br>(379/88.18,88.22,88.23.ccls. and (VRU or<br>"voice response" or IVR) ) | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2002/09/03<br>17:02 |
| -           | 23   | mcallister.in. and 379/\$.ccls.  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2002/09/03<br>17:02 |
| -           | 297  | 379/67.1-88.04.ccls. and (VRU or IVR or<br>"voice response")   | USPAT;<br>US-PGPUB                                      | 2002/09/25<br>11:45 |
| -           | 44   | (379/67.1-88.04.ccls. and (VRU or IVR or<br>"voice response")) and (first adj5 (command<br>or input))  | USPAT;<br>US-PGPUB                                      | 2002/09/25<br>11:47 |
| -           | 44   | (379/67.1-88.04.ccls. and (VRU or IVR or<br>"voice response")) and ((second or<br>alternate) adj5 (command or input))                                | USPAT;<br>US-PGPUB                                      | 2002/09/25<br>12:24 |

|  |     |  |                    |                     |
|--|-----|--|--------------------|---------------------|
|  | 44  | ((379/67.1-88.04.ccls. and (VRU or IVR or "voice response")) and ((second or alternate) adj5 (command or input))) and "seconds"  | USPAT;<br>US-PGPUB | 2002/09/25<br>12:38 |
|  | 4   | ((379/67.1-88.04.ccls. and (VRU or IVR or "voice response")) and ((second or alternate) adj5 (command or input))) and silent   | USPAT;<br>US-PGPUB | 2002/09/25<br>14:03 |
|  | 605 | 704/275.ccls.  | USPAT;<br>US-PGPUB | 2002/09/30<br>18:39 |
|  | 8   | (379/88.01-88.04.ccls. or 704/275.ccls.) and error and ("did you say" or "who would you")  | USPAT;<br>US-PGPUB | 2002/09/30<br>18:59 |
|  | 13  | (379/88.01-88.04.ccls. or 704/275.ccls. or 704/256-257.ccls.) and (cancel or stop or "no") and ("did you say" or "who would you")  | USPAT;<br>US-PGPUB | 2002/09/30<br>19:02 |
|  | 5   | (379/88.01-88.04.ccls. or 704/275.ccls. or 704/256-257.ccls.) and (cancel or stop or "no" or error) and ("did you say" or "who would you") and ((silent or wait\$3 or delay) near7 (prompt or delay or response or period))  | USPAT;<br>US-PGPUB | 2002/09/30<br>19:26 |
|  | 9   | ((379/88.01-88.04.ccls. or 704/275.ccls.) and error and ("did you say" or "who would you") or ((379/88.01-88.04.ccls. or 704/275.ccls. or 704/256-257.ccls.) and (cancel or stop or "no") and ("did you say" or "who would you")) or ((379/88.01-88.04.ccls. or 704/275.ccls. or 704/256-257.ccls.) and (cancel or stop or "no" or error) and ("did you say" or "who would you") and ((silent or wait\$3 or delay) near7 (prompt or delay or response or period)))) and (dtmf or "key input" or touch) | USPAT;<br>US-PGPUB | 2002/09/30<br>19:27 |